



 REPUBLIC OF NAMIBIA

 MINISTRY OF FINANCE: CUSTOMS & EXCISE

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 Windhoek

Enquiries: E. Shipuleni

Our Ref.: 9/9/2.....

Your Ref.:

2nd February 2017

TO : ALL ASYCUDAWORLD USERS

FROM : DIRECTORATE CUSTOMS & EXCISE

**SUBJECT : DOWNTIME ON THE 4th OF FEBRUARY 2017 FROM
 09H00 – 12H00 ASYCUDAWORLD MIGRATION**

The ASYCUDAWorld system will be migrating to the latest proprietary integration platform for development and support known as SO-Class as well as JAVA and UNCTAD latest source releases. It will be performed in conjunction with an upgrade of the RDBMS Oracle database.

As such, the ASYCUDAWorld application will be temporary off-line on the **4th of February 2017 from 09h00 – 12h00** to allow the technical team of ASYCUDAWorld to conduct the migration process.

In the light of the above, the trading community and stakeholders are required to upgrade the JAVA software to the latest version, which is currently Java 8. Any version of Java 8 is acceptable. Java 8 upgrades can be updated immediately.

During the three hours that the system will be off line, all stakeholders are advised to make use of the attached “Directives on procedures to be followed during the ASYCUDA ++ and ASYCUDAWorld Failure”.

After the migration of ASYCUDAWorld system, all users are required to delete the .SOClassCache directory, which is either located under the zzz directory of the C drive of the computer or under the home directory of the user. This task is necessary to ensure that the local files of the computer are replaced with the new environment.

For additional information kindly contact the following officials:

Technical related queries (login, passwords, installation, etc)



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Functional related queries (Customs Procedures, Tariff, etc)

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We would like to sincerely apologise for any inconvenience this may cause and appreciate your kind understanding.

Yours Sincerely



THANDI HAMBIRA

ACTING COMMISSIONER: CUSTOMS & EXCISE

02/02/2017
DATE